Safeguarding Policies

Safeguarding Children

Our Commitment

TwistFizz C.I.C. is committed to safeguarding and promoting the welfare of children and young people.

The welfare of children is always our paramount concern. We believe all children have the right to participate in sport and physical activity in a safe, supportive and enjoyable environment.

We seek to create an environment where children:

- Feel safe and respected
- Are listened to
- Are protected from harm
- Can develop and thrive through participation

What We Will Do

TwistFizz will:

- Put children's welfare first
- Follow LTA safeguarding requirements
- Recruit staff and volunteers safely
- Provide appropriate safeguarding training
- Respond appropriately to concerns
- Work with statutory agencies when required
- Maintain clear safeguarding procedures

Reporting a Concern

If you have concerns about the welfare or safety of a child involved in a TwistFizz activity:

Welfare Officer

Anita Sheen
Email: anitasheen4@gmail.com
Telephone: 07787 511727

You may also speak directly with a coach or member of the TwistFizz team who will ensure the concern is passed to the Welfare Officer.

LTA Safeguarding Reporting

Concerns may also be reported directly to:

LTA Safe and Inclusive Tennis Team
Telephone: 020 8487 7000
Email: safeandinclusive@lta.org.uk

Monday to Friday, 9.00am to 5.00pm.

Emergency Situations

If a child is in immediate danger:

Call 999 immediately.

You may also contact:

NSPCC
Telephone: 0808 800 5000

Safeguarding Adults at Risk

Our Commitment

TwistFizz C.I.C. is committed to safeguarding adults at risk and ensuring every participant can access our activities safely and with dignity.

We recognise that all adults have the right to live free from abuse, neglect, discrimination and exploitation.

What We Will Do

TwistFizz will:

- Take all concerns seriously
- Promote dignity and respect
- Enable people to report concerns
- Respond promptly and appropriately
- Work with relevant statutory agencies
- Maintain confidentiality wherever possible

Recognising Abuse

Abuse may take various forms, including:

- Physical abuse
- Emotional abuse
- Sexual abuse

- Financial abuse
- Neglect
- Discriminatory abuse
- Domestic abuse
- Coercive or controlling behaviour
- Organisational abuse

Reporting a Concern

If you are concerned about the safety or welfare of an adult at risk:

Welfare Officer

Anita Sheen
Email: anitasheen4@gmail.com
Telephone: 07787 511727

You may also report concerns to a member of the TwistFizz coaching or management team.

LTA Reporting Route

Concerns can also be raised directly with:

LTA Safe and Inclusive Tennis Team
Telephone: 020 8487 7000
Email: safeandinclusive@lta.org.uk

Monday to Friday, 9.00am to 5.00pm.

Emergency Situations

If an adult is at immediate risk of harm:

Call 999 immediately.

Where appropriate, concerns may also be referred to the relevant local authority adult safeguarding team.

Further Information

TwistFizz works in partnership with the Lawn Tennis Association, local authorities and statutory agencies to ensure concerns are managed appropriately and that all participants can enjoy sport safely